



Navistar, Inc.
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navistar.com

MAILED

JAN 09 2020

Compliance Dept.



A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 19519
NHTSA RECALL NO. 19V-838**

JANUARY 2020

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a noncompliance exists in certain 2020 HV® series trucks built 05/02/2019 thru 07/18/2019 with 6X4 vehicle configuration, 6 channel ABS, non-air suspension and certain wheelbases.

800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 11/21/2018 thru 01/20/2019 Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.

REASON FOR THIS RECALL

The drive axle brake modulator valves may not meet the requirements for FMVSS 121 S5.3.4 Brake release time. Each service brake system shall meet the requirements of S5.3.4.1 (a) and (b).

RISK TO MOTOR VEHICLE SAFETY

This condition has no effect on normal brake operation. However, an increase in the time required to exhaust the brake chambers, could in rare conditions cause brake drag, which could cause a brake or tire fire, resulting in possible property damage.

DEFECT REMEDY

The repair will involve replacing four rear axle brake modulator valves with quick release modulator valves. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour and 20 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-