

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5219  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 14, 2019

Subject: Stop Delivery Order: Reference Number N192283990

Models: 2020 Cadillac Escalade  
2020 Chevrolet Camaro, Silverado 1500, Suburban, Tahoe  
2020 GMC Sierra 1500, Yukon, Yukon XL

To: All General Motors Dealers

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2020 model year Cadillac Escalade, Chevrolet Camaro, Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon and Yukon XL vehicles in new vehicle inventory. In these vehicles, the accumulator pack inside the high-pressure fuel pump may not have been installed by the supplier during the manufacturing process. This omission could increase the pressure pulsation amplitude inside the high-pressure fuel pump, potentially cracking the weld between the subject pump inlet fitting and the accumulator base, causing a fuel leak. Vehicle operators may be able to identify the subject condition by fuel odor or fuel spilled on the ground, however the risk of a fire or an engine stall event while driving increases. The GM reference number is N192283900.

The vehicle cannot be delivered to the customer without the remedy.

Shortly, GM will release a bulletin instructing the dealers to replace the high pressure fuel pump. This bulletin will contain the details on submitting a claim.

Until further instructions are received, new vehicles subject to this stop sale must be held must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated as "Stop Delivery – Awaiting Communication" on November 14, 2019. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory

END OF MESSAGE  
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