



DECEMBER 2019
Safety Recall NHTSA 19V-835 / TC 2019-586
Campaign Bulletin CB19-E-002A

IMPORTANT SAFETY RECALL

REAR OUTER WHEEL NUT INSPECTION AND TORQUE 19V-835 (Transport Canada 2019-586)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice and Campaign Bulletin CB19-E-002A with sample owner letters are being sent to update you about Safety Recall – Rear Outer Wheel Nut Inspection and Torque in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- 2019 and 2020MY Isuzu N-Series Vehicles (and one 2017 US Isuzu N-Series Vehicle) Equipped with Diesel Engines

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2017, 2019 and 2020MY Isuzu N-Series vehicles equipped with diesel engines. In some of the affected vehicles, the outer rear wheel lug nuts may not have been properly tightened and/or torqued when installed onto the rear axles at the Baltimore port. The lug nuts may loosen and the wheel may ultimately separate from the vehicle, increasing the risk of a crash and/or injury to persons or property.

CORRECTION

Isuzu dealers are to inspect the rear outer wheels and lug nuts on both driver and passenger sides on affected vehicles and will properly tighten or install new lug nuts if necessary. This service will be performed **free of charge**.

VEHICLES INVOLVED

Involved are certain 2017, 2019 and 2020MY Isuzu N-Series vehicles equipped with diesel engines.

OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN DECEMBER 20, 2019.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Rear Outer Wheel Nut Inspection and Torque and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair per the above instructions.

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