



Arcimoto, Inc.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 7F7ATR31XXXXXXXXXX

January XX, 2020

Safety Recall: RBS Over-Voltage Contactors Open May Cause Battery Shutdown
NHTSA Recall: 19V833

Dear <First name, Last name>:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that a defect which relates to motor vehicle safety exists in certain 2019 model year FUVs.

! IMPORTANT !

- Your vehicle is being recalled
- You should contact Arcimoto to schedule the repair at **no charge**

Why is your vehicle being recalled?

Unintended software behavior may cause unexpected battery shutdown, which would lead to an immediate loss of traction power without warning, making the vehicle more difficult to control and increase the likelihood of a crash.

What will we do?

A trained Arcimoto Service Technician will remedy the defect by reprogramming the inverter software. The reprogramming will be performed at **no cost** and can take up to one hour to complete.

What should you do?

Contact Arcimoto to schedule a service appointment.

Do you have questions?

Arcimoto, Inc.
2034 W. 2nd Avenue, Eugene, OR 97402 Tel: (541) 683-6293

Do not hesitate to contact Arcimoto at (541) 683-6293 should you have any questions or concerns.

If after contacting Arcimoto, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 19V791.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

Arcimoto, Inc.

Tel: (541) 683-6293

2034 W. 2nd Avenue, Eugene, OR 97402