

Part 573 Safety Recall Report

19V-827

Manufacturer Name : Forest River, Inc.**Submission Date :** NOV 19, 2019**NHTSA Recall No. :** 19V-827**Manufacturer Recall No. :** 10C-1116**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 9

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Forest River, Inc. Rockwood - RLF8298KS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On November 18, 2019, during a review of the Flagstaff and Rockwood plant's manufacturing of the two specific models, the plant discovered a possible issue involving a tire clearance concern. Using manufacturing and shipping records, the scope of the issue was able to be determined.

Rockwood - RLF8298KS - 4

Flagstaff - FLF8529RLS - 5

Production Dates : OCT 21, 2019 - OCT 30, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Forest River, Inc. Flagstaff - FLF8529RLS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On November 18, 2019, during a review of the Flagstaff and Rockwood plant's manufacturing of the two specific models, the plant discovered a possible issue involving a tire clearance concern. Using manufacturing and shipping records, the scope of the issue was able to be determined.

Rockwood - RLF8298KS - 4

Flagstaff - FLF8529RLS - 5

Production Dates : OCT 22, 2019 - OCT 30, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : During a full jounce of the tires' suspension system, the tire may encounter the steel chassis outrigger and may result in tire failure.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : During a full jounce of the tires' suspension system, the tire may encounter the steel chassis outrigger and may result in tire failure. This could increase the chance of loss of vehicle control and increase the risk of a crash.

Description of the Cause : During a manufacturing revision of relocating the axles on the two models, manufacturing discovered they did not relocate an outrigger mounted directly over the tire.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On November 18, 2019, during a review of the Flagstaff and Rockwood plant's manufacturing of the two specific models, the plant discovered a possible issue involving a tire clearance concern. Forest River's Office of Corporate Compliance ("OCC") was contacted on November 18, 2019 and immediately initiated an investigation into this concern that revealed that the tire clearance was not consistent with Forest River's manufacturing standards. Forest River is not aware of any customer complaints or reports of injury related to this condition.

On November 19, 2019, during an emergency meeting, the Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions, all parts, and labor free of charge to the consumer. An authorized Forest River dealer is required to perform the repair.

What is the Forest River Customer Service Phone Number? (574)
642-8954

How Remedy Component Differs from Recalled Component : Forest River Dealers will order a kit, which will include a new outrigger and remedy instructions on how to install and modify the currently installed outrigger to achieve the proper tire clearance. All new production will have the outrigger moved rearward five inches, out of the jounce path of the tire.

Identify How/When Recall Condition was Corrected in Production : The subject outrigger was moved rearward five inches, which removed any potential for the tire to make contact during the week of November 19, 2019.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 27, 2019 - DEC 27, 2019

Planned Owner Notification Date : DEC 27, 2019 - DEC 27, 2019

* NR - Not Reported