



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 6, 2019

Mr. Erik Larson
Director Aftersales
Piaggio Group Americas, Inc.
257 Park Avenue South
4th Floor
New York, NY 10010

NEF-150JK
19V-826

Subject: Reduced Braking Ability

Dear Mr. Larson:

This letter serves to acknowledge Piaggio Group Americas, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIAGGIO/VESPA GTS 300/2019
PIAGGIO/VESPA GTS 300 HPE/2020
PIAGGIO/VESPA GTV 300/2019

Mfr's Report Date: November 18, 2019

NHTSA Campaign Number: 19V-826

Components:

SERVICE BRAKES, HYDRAULIC:PEDALS AND LINKAGES

Potential Number of Units Affected: 1,328

Problem Description:

Piaggio Group Americas, Inc. (Piaggio) is recalling certain 2019 Vespa GTV 300, GTS 300, and 2020 Vespa GTS 300 HPE scooters. The brake lines may have been improperly galvanized, allowing hydrogen to be released into the brake fluid.

Consequence:

Hydrogen in the braking system can reduce the brake lever's ability to activate the brakes, increasing the risk of a crash.

Remedy:

Piaggio will notify owners, and dealers will install front and rear master cylinder brake flush fittings, and perform a complete brake system flush, free of charge. The recall began November 27, 2019 and owner letters will be mailed through January 17, 2020. Owners may contact Piaggio customer service at 1-212-380-4433. Piaggio's number for this recall is PP2ZZQ1904_GTS.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement