

Part 573 Safety Recall Report

19V-825

Manufacturer Name : Ducati North America

Submission Date : DEC 17, 2019

NHTSA Recall No. : 19V-825

Manufacturer Recall No. : SRV-RCL-19-004



Manufacturer Information :

Manufacturer Name : Ducati North America

Address : 448 E. Middlefield Rd

Mountain View CA 94043

Company phone : 719 209 4609

Population :

Number of potentially involved : 493

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2018 Ducati Multistrada 1260, S and PP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On road sport motorcycle

Production Dates : SEP 20, 2017 - FEB 13, 2018

VIN Range 1 : Begin : ZDMAAEKWXJB000050 End : ZDMAAEKWXJB002509 Not sequential

Description of Defect :

Description of the Defect : On certain motorcycles, the side stand may not have been manufactured correctly. An improper weld that joins the tube to the forged part on the top of the stand, could affect the reliability of the component.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Due to a improper weld, the side stand may be compromised and separate at the weld. If the defect occurs, the side stand could break at the weld that joins the tube to the forged part on the top. The bike could fall down increasing the risk of injury.

Description of the Cause : The cause for this is that the length of the tube may have been cut out of tolerance causing an improper weld at the joint.

Identification of Any Warning that can Occur : None at this time.

Supplier Identification :

Component Manufacturer

Name : Donati s.r.l.
Address : via Francesca Nord, 50
Vicopisano FOREIGN STATES 56010
Country : Italy

Chronology :

Some field requests were notified by dealers to Ducati Motor Holding (DMH) on April 2018. Since that month DMH started the investigation. The root cause was identified within the supplier process on a limited production batch supplied to DMH. A remedy was implemented at the supplier level, in order to improve the welding process. On November 12th 2019 the DMH Safety committee decided to launch a voluntary recall. To date, no accidents, injuries, or fatalities have been reported.

Description of Remedy :

Description of Remedy Program :	Official Ducati dealers will replace the existing side stand with a new one. This rework will be carried out free of charge. A Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network using the established communication process. Owner notification letters are expected to mail within 60 days from submission of this report. Regardless of warranty status, units affected by this recall will be covered at no charge to the customer. This includes reimbursement for pre-notice recall repairs that meet Ducati North America's standards, and support for roadside assistance needed for units to reach a Ducati-authorized repair facility. Requests for reimbursement for the cost of remedies paid for by vehicle owners prior to notification of the safety recall will be considered by Ducati based on the general reimbursement plan on file with the agency
How Remedy Component Differs from Recalled Component :	Since February 2018 a compliant stand with the correct length tube has been in production.
Identify How/When Recall Condition was Corrected in Production :	The same remedy has been introduced in production line.

Recall Schedule :

Description of Recall Schedule :	A Ducati North America Recall Bulletin will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle customers by January 2020; parts are available. Owner notification letters will be mailed within 60 days from submission of this report.
Planned Dealer Notification Date :	DEC 03, 2019 - DEC 10, 2019

Planned Owner Notification Date : JAN 02, 2020 - JAN 09, 2020

* NR - Not Reported