

Part 573 Safety Recall Report

19V-818

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** JAN 08, 2020**NHTSA Recall No. :** 19V-818**Manufacturer Recall No. :** VB2**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 99,128

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2018 Ram ProMaster

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2015-2018 MY Ram ProMaster vehicles equipped with 3.0L Diesel or 3.6L gasoline engines equipped with air conditioning ("A/C") may have been built with a cooling fan which may be susceptible to seizure and a cooling fan circuit protection design that may not be sufficient to protect the fan from overheating during a cooling fan seize condition in high speed mode, which could lead to electrical overloading of the fan motor potentially resulting in thermal degradation.

The suspect period began on April 30, 2015, the manufacturing date related to the cooling fans for which warranty claims began to increase for seized or rattling fan motors, and concluded on November 1, 2017, when Ram ProMaster cooling fan warranty claims sharply declined. Warranty claim records and cooling fan manufacturing records were used to identify the suspect population.

Similar Ram ProMaster vehicles not included in this recall were manufactured before or after the suspect period, or were not equipped with the suspect cooling fan and circuit protection design.

Production Dates : APR 30, 2015 - NOV 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : A cooling fan stall / seizure event could lead to electrical overloading of the fan motor potentially resulting in the thermal degradation of the brush housing, which may lead to a vehicle fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

Description of the Cause : NR

Identification of Any Warning that can Occur : In some circumstances, the Check Engine and/or the Engine Temperature Malfunction Indicator Lights may illuminate.

Supplier Identification :

Component Manufacturer

Name : Mahle

Address : Carretera Nacional 240, km 38.100
Montblanc FOREIGN STATES 43400

Country : Spain

Chronology :

Please see attached supplemental information titled, "FCA US LLC Chronology - VB2 Ram ProMaster Engine Compartment- 11152019.pdf".

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on affected vehicles to replace the engine cooling fan module.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Cooling Fan Assembly
Part Description: Cooling Fan Assembly
Part Number: 68189000AD, 68188996AD

Part Comment: The failed part was installed on vehicles manufactured between 04/30/2015 and 11/01/2017.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **01/08/2020: FCA US will publish dealer instructions and begin notifying owners with final owner notification on or about 11/30/2020.
**11/15/2019: FCA US will notify dealers and begin notifying owners on or about 01/04/2020.

Planned Dealer Notification Date : JAN 04, 2020 - JAN 04, 2020

Planned Owner Notification Date : JAN 04, 2020 - JAN 04, 2020

* NR - Not Reported