



New Safety Recall Advanced Communication – VB4

FCA US LLC (FCA US) has announced a safety recall on certain 2012 and 2013 Model Year Fiat 500 vehicles equipped with a 6-speed automatic transmission.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a shifter cable bushing on the transmission end of the shifter cable that could deteriorate and become detached from the transmission which could result in the inability of the driver to actually shift the transmission, even though the driver may move the shifter handle. If the shifter cable becomes detached from the transmission, the vehicle may not perform the shifts intended by the driver. The true transmission gear position will be displayed on the instrument cluster and on the display next to the shifter. If these warnings are not heeded, unintended vehicle movement and vehicle crash can occur.

SERVICE ACTION

FCA US will conduct a Voluntary Safety Recall to replace the shift cable adjuster, which contains a more robust bushing, in all of the affected vehicles. This recall is estimated to launch in the 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.