



New Safety Recall Advanced Communication – V62

FCA US LLC (FCA US) has announced a safety recall on certain 2011 through 2013 Model Year (WD) Dodge Durango and 2011 through 2013 Model Year (WK) Jeep® Grand Cherokee vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have had a fuel pump relay installed as a recall remedy during the completion of Safety Recall P54 (NHTSA 14V-530) or Safety Recall R09 (NHTSA 15V-115). The installed relay has been determined to be susceptible to silicon contamination on the relay contacts, which can cause the relay to fail. A fuel pump relay failure can result in a no-start condition or an engine stall condition if the vehicle is running. A vehicle engine stall while driving can cause a vehicle crash without prior warning.

SERVICE ACTION

The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.