

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 2, 2019

Mr. Andy Jones Daimler Trucks North America LLC 4747 N. Channel Ave. Portland, OR 97217

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 19V-810

Subject: VCU May Activate Anti-roll Back

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/BUSINESS CLASS M2/2019

Mfr's Report Date: November 13, 2019

NHTSA Campaign Number: 19V-810

Components:

HYBRID PROPULSION SYSTEM POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

Potential Number of Units Affected: 5

Problem Description:

Daimler Trucks North America LLC (DTNA) is recalling certain 2019 Freightliner Business Class M2 vehicles equipped with a certain PowerDrive EV electric drivetrain. Due to a software error, the VCU may activate the anti-roll back feature during slow moving or stop and go conditions, which can cause unexpected vehicle movement.

Consequence:

Unexpected vehicle movement can increase the risk of a crash.

Remedy

DTNA will notify owners, and Cummins dealers will update the VCU software, free of charge. The recall is expected to begin January 6, 2020. Owners may contact Cummins customer service at 1-800-286-6467 or DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-838.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

