



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 4, 2019

Ms. Cynthia Williams  
Ford Motor Company  
330 Town Center Drive  
Dearborn, MI 48126

NEF-150DM  
19V-808

**Subject:** Daytime Running Lights May Not Dim

Dear Ms. Williams:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-250 SD/2018-2019  
FORD/F-350 SD/2018-2019  
FORD/F-450 SD/2018-2019

**Mfr's Report Date:** November 12, 2019

**NHTSA Campaign Number:** 19V-808

**Components:**

EXTERIOR LIGHTING:HEADLIGHTS

**Potential Number of Units Affected:** 86,296

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2018-2019 F-250, F-350 and F-450 Super Duty trucks. The Daytime Running Lights (DRL) may not dim when the headlight switch is moved into the "On" position. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

DRL that cannot dim may reduce the visibility of other drivers, increasing the risk of a crash.

**Remedy:**

Ford has notified owners, and dealers will reprogram the Body Control Module (BCM) software, free of charge. The recall began November 25, 2019. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19C10.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

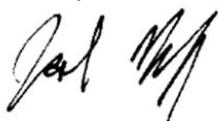
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement