

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 2, 2019

Mr. Kurt Kurata Senior Manager, Product Support and Compliance Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

Subject: Brake Assist Vacuum Pump May Fail

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-804

Makes/Models/Model Years:

MITSUBISHI/I-MIEV/2012-2017

Mfr's Report Date: November 8, 2019

NHTSA Campaign Number: 19V-804

Components:

SERVICE BRAKES, HYDRAULIC:POWER ASSIST:VACUUM

Potential Number of Units Affected: 2,108

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2012-2017 i-MiEV vehicles. Water may penetrate the brake assist vacuum pump, causing corrosion and a failure of the brake vacuum pump.

Consequence:

Without the brake vacuum pump, the driver will experience a sudden loss of braking assist, lengthening the distance needed to stop the vehicle and increasing the risk of a crash.

Remedy:

MMNA will notify owners, and dealers will replace the brake vacuum pump, free of charge. The recall is expected to begin January 7, 2020. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-19-002.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that MMNA may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

