

Part 573 Safety Recall Report

19V-800

Manufacturer Name : Daimler Vans USA, LLC**Submission Date :** NOV 06, 2019**NHTSA Recall No. :** 19V-800**Manufacturer Recall No. :** VS3SITZVER**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC
Address : One Mercedes-Benz Drive
 Sandy Springs GA 30328
Company phone : 854-888-3374

Population :

Number of potentially involved : 3
Estimated percentage with defect : 100 %

Vehicle Information :**Vehicle 1 :** 2019-2019 Mercedes-Benz Sprinter**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** VAN**Power Train :** DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907/910) produced from October 21, 2018 to November 21, 2018. Vehicles outside of the scope of the population were correctly welded.

Production Dates : OCT 21, 2018 - NOV 21, 2018

VIN Range 1 : Begin : NR **End :** NR Not sequential

Vehicle 2 : 2019-2019 Freightliner Sprinter**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** VAN**Power Train :** DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907/910) produced from October 21, 2018 to November 21, 2018. Vehicles outside of the scope of the population were correctly welded.

Production Dates : OCT 21, 2018 - NOV 21, 2018

VIN Range 1 : Begin : NR **End :** NR Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles platform 907 and 910 (VS30) a weld seam on the height adjustment of the front seats may not have been sufficiently welded.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The weld seam could break in the event of a crash, and the seat cushion might shift forwards. If this were to occur, the functionality of the restraint system might be impaired, which could increase the risk of injury for the occupant.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : ISRINGHAUSEN Gmbh & Co. KG

Address : ISRINGHAUSEN-Ring 58
Lemgo FOREIGN STATES 32657

Country : Germany

Chronology :

MBAG became aware of a potential issue related to the seat welds by a notification from its supplier which had received information from its sub-supplier in November 2018.

MBAG launched an investigation of the issue including an analysis and evaluation as to the cause and potential impacts along with the supplier and sub-supplier. In late 2018, in close cooperation with supplier and sub-supplier, in depth technical investigations were introduced. The sub-supplier conducted computer based simulations and digital tests of component behavior to understand the effects of the issue in the event of a front or rear crash.

In the first quarter of 2019 MBAG extended the investigation by conducting its own test simulations.

Over the course of the second and third quarters of 2019, working with both the supplier and sub-supplier, MBAG worked to trace back of material and component supply through the different affected parties along the manufacturing and assembly chain to understand whether any of the affected parts had been installed in vehicles in the field.

On October 30, 2019, MBAG determined that a safety risk could not be ruled out and decided to initiate a recall campaign.

To date MBAG is not aware of any complaints concerning this matter from the field.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace the tilt adjuster of the front seats on the affected vehicles.

Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace the tilt adjuster of the front seats on the affected vehicles.

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure of our supplier ensures that this issue can no longer occur from December 3, 2018 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign approx. in November 2019. A copy of all communications will be provided when available. Owners will be notified approximately one week after the recall launches to dealers.

Planned Dealer Notification Date : NOV 15, 2019 - NOV 15, 2019

Planned Owner Notification Date : DEC 20, 2019 - DEC 20, 2019

* NR - Not Reported