

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Initial Recall Campaign Notification Model 907 (Sprinter) Model Years 2019 Locking Fuel Pump	DATE: December 5, 2019

IMPORTANT CAMPAIGN INFORMATION



Campaign	Campaign Desc. :	<h1>Locking Fuel Pump</h1>
2019110009	PDGKRAFMOD	
<p>This is to notify you of the upcoming Recall Campaign concerning the bayonet lock on the fuel pump on approximately 4,986 MY19 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "Pending" in VMI.</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of both Mercedes-Benz and Freightliner vehicles, has determined that on certain Sprinter vehicles (platform 907 (VS30)) with diesel fuel systems, the bayonet lock between the fuel pump and the fuel tank may not have been closed and locked during the reassembly process. If this bayonet lock is not closed and locked according to specification, a leak could occur between the fuel pump and the fuel tank and a gas station fuel pump may not automatically stop once the respective tank fill level is reached.</p>	
What We're Doing	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will check the bayonet lock on the fuel pump to determine if it has been correctly locked and will lock it correctly if necessary.</p>	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2019	
Vehicle Model	Sprinter, VS30 / Platform 907	
Vehicle Populations		
Total Recall	4,986	
Dealer Inventory	483	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in late December, 2019.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

