

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 19V-797

CAN: 2019-557

Safety Advisory: 19-364

December 4, 2019

SAFETY ADVISORY 19-364

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2014 Springdale Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the vehicles in the recall population fail to conform to the requirements of Part 567, "Certification." The vehicles subject to this recall may have been manufactured with the incorrect information on the Federal Identification Tag. The tag indicates the rim size is 15x6, tire size is ST225/75R15D, axle size is 4400. The correct rim size is 15X5, tire size is ST205/75R15C, and axle size is 3500. An incorrect label may lead to unintentionally overloading the vehicle, increasing the risk of a crash. The vehicles included in the recall are:

2014 Springdale, Model 253FWRLLS

Serial Numbers: E3101778, E3101779, E3101780, E3101781, E3101782, E3101783, E3101784, E3101785, E3101786, E3101787

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2»

-- Serial numbers with '*' have been retail sold --

NOTICE: The Federal Sticker may not be used for any purpose other than to affix it to the described Keystone recreational vehicle. If the sticker is used for any other purpose whatsoever, the dealership could be responsible for all consequences of such misuse and all associated penalties, fines, and judgments that may be imposed under any applicable federal laws, rules, and regulations.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please contact:

Keystone RV Customer Service 1-855-895-4422

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada