

# Part 573 Safety Recall Report

# 19V-797

**Manufacturer Name :** Keystone RV Company

**Submission Date :** NOV 06, 2019

**NHTSA Recall No. :** 19V-797

**Manufacturer Recall No. :** 19-364



## Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

Company phone : 574-535-2100

## Population :

Number of potentially involved : 10

Estimated percentage with defect : 100 %

## Vehicle Information :

Vehicle 1 : 2014-2014 Keystone Springdale 253FWRLLS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Units with incorrect tire rim size and axle on Federal Identification Tag

Production Dates : AUG 07, 2013 - AUG 08, 2013

VIN Range 1 : Begin : 4YDF25327E3101778 End : 4YDF25328E3101787 ☒ Not sequential

## Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population fail to conform to the requirements of Part 567, "Certification." The vehicles subject to this recall may have been manufactured with the incorrect information on the Federal Identification Tag. The tag indicates the rim size is 15x6, tire size is ST225/75R15D, axle size is 4400. The correct rim size is 15X5, tire size is ST205/75R15C, and axle size is 3500.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : Fails to conform to the requirements of Part 567, "Certification." An incorrect label may lead to unintentionally overloading the vehicle, increasing the risk of a crash.

Description of the Cause : The incorrect rim, tire, and axle size was printed on the label.

Identification of Any Warning that can Occur : Rim, tire and axle size on the Federal Identification Tag does not match information for the rim, tire, and axle.

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

10/28/2019 – Information was received through a retail customer interaction that the Federal Identification Tag had incorrect sizes on it compared to what was on the camper.

10/29/2019 – Information was reviewed and investigation opened to determine range and scope.

10/31/2019 – Investigation concluded and scope completed. Determined the Federal Identification Tag would need to be replaced.

**Description of Remedy :**

Description of Remedy Program : The remedy is to replace the Federal Identification Tag.

How Remedy Component Differs from Recalled Component : The repair will conform to requirements of Part 567, "Certification."

Identify How/When Recall Condition was Corrected in Production : Population is from 2013 and all ten units are in service.

**Recall Schedule :**

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : DEC 02, 2019 - DEC 02, 2019

Planned Owner Notification Date : DEC 02, 2019 - DEC 02, 2019

\* NR - Not Reported