



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 21, 2019

Ms. Celina Tyler
Consumer Affairs Manager
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150KL
19V-786

Subject: Seat Backs may Collapse/FMVSS 202 & 207

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/MAGNITUDE/2019-2020
THOR/OMNI/2019-2020

Mfr's Report Date: November 1, 2019

NHTSA Campaign Number: 19V-786

Components:

SEATS:FRONT ASSEMBLY:RECLINER

Potential Number of Units Affected: 229

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2019-2020 Magnitude and Omni motorhomes. The seat recliner mechanisms may be missing the third pawl required for seat back strength, resulting in a loose seat back. These vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 202, "Head Restraints" and 207, "Seating Systems."

Consequence:

Improperly assembled recliner mechanism may have reduced strength and may not adequately restrain an occupant in a crash, increasing the risk of injury.

Remedy:

Ford has notified TMC owners, and Ford dealers will inspect the seat structures and replace them, as necessary, free of charge. The recall began October 21, 2019. Owners may contact Ford customer service at 1-866-436-7332 or TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000178.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

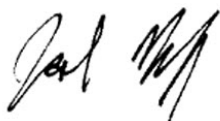
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Ford will be submitting the required quarterly recall completion rate reports.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement