OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-785

Manufacturer Name: Forest River, Inc.
Submission Date: NOV 01, 2019
NHTSA Recall No.: 19V-785
Manufacturer Recall No.: 76-1109



#### **Manufacturer Information:**

#### **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 154

Address: 55470 CR 1

Estimated percentage with defect :  $100\,\%$ 

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2020-2020 Forest River Inc. Cherokee Alpha Wolf Travel Trailer

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information : During a routine quality control inspection on 10/21/2019 the breaker for the 12V

refrigerator was wired to be constantly hot. Using production records from the

inception of the 12V refrigerator population was determined.

Sub-Model:

US

CKT23RD-L-76 - 18 CKT26DBH-L-76 - 23 CKT26RB-76 - 27 CKT26RB-L-76 - 11 CKT26RL-L-76 - 25 CKT27RK-L-76 - 24 CKT29DQ-L-76 - 13 CKT29QB-L-76 - 13

Production Dates: OCT 08, 2019 - OCT 28, 2019

VIN Range 1 : Begin : NR End : NR Not sequential

#### **Description of Defect:**

Description of the Defect: The wire connecting the 12V refrigerator has been routed to the constant hot

side of the breaker whereas it should be terminated on to the overcurrent

protection side of the breaker.

FMVSS 1: NR

FMVSS 2: NR

Description of the Safety Risk: The wire may melt due to over amperage draw as the breaker it is wired to is

constantly hot and the wire does not have overcurrent protection,

**Description of the Cause:** 

Manufacturing installed the 12V power line to the constant hot side of an

oversized mini-breaker.

Identification of Any Warning None

that can Occur:

#### **Supplier Identification:**

### **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

On 10/21/2019 during a routine quality control inspection it was noticed the breaker for the 12V refrigerator was being wired to be constantly hot.

On 10/22/2019-10/25/2019 The Manufacturing plant started an investigation to determine risk of safety. They began checking all vehicles currently in production that were equipped with this 12V refrigerator. They

did find inconsistent wiring from the distribution panel to the 12V refrigerator.

On 10/25/2019 the Manufacturing plant alerted Forest River's Office of Corporate Compliance (OCC) of the concern.

On 10/28/2019- 10/29/2019 Using production records from the inception of the 12V refrigerator the affected vehicle population was determined.

On 11/1/2019 Forest River's Corporate Recall Committee voted to recall

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to correct the wiring concern related to the 12V refrigerator. A Forest River Dealership

will need to perform this repair

What is the Forest River Customer Service Phone Number? (260)

499-2100

from Recalled Component:

How Remedy Component Differs The wiring will be correct on future installs of the 12V refrigerator.

was Corrected in Production:

Identify How/When Recall Condition This was corrected in production the week of Oct 21st, 2019

**Recall Schedule:** 

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: DEC 16, 2019 - DEC 16, 2019 Planned Owner Notification Date: DEC 16, 2019 - DEC 16, 2019

<sup>\*</sup> NR - Not Reported