U.S. Department of Transportation National Highway Traffic Safety Administration

November 8, 2019

Mr. John Turley Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501

Subject: Incomplete Body Welding

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: HONDA/PASSPORT/2019 HONDA/PILOT/2019-2020

Mfr's Report Date: October 31, 2019

NHTSA Campaign Number: 19V-784

**Components:** STRUCTURE:BODY

Potential Number of Units Affected: 10

## **Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2019-2020 Pilot and 2019 Passport vehicles. The front frame left and right side upper members may not have been welded completely to the unibody. As such, these vehicles may fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 208, "Occupant Crash Protection" and 219, "Windshield Zone Intrusion."

## **Consequence:**

In the event of a crash, incomplete body welding may provide inadequate protection to occupants, increasing the risk of an injury.

## **Remedy:**

Honda will notify owners, and dealers will inspect the vehicle for missing welds, free of charge. If the vehicle is identified as missing some welds, the dealer will offer to repurchase the vehicle or provide a similar replacement vehicle. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is X6J.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150CL 19V-784

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Choon Lee who may be reached by phone at 202 366 0388, or by email at choon.lee@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

