

# URGENT

## LIMITED TIME REMAINING SPECIAL **SAFETY RECALL** REPAIR EVENT

Putting off your **FREE SAFETY** recall repair? **NOW** is the time to ACT!  
Your local Mazda dealers in Kona & Hilo are closing December 31, 2019

**YOUR MAZDA HAS AN URGENT SAFETY RECALL**

Dear [Customer Name],

At Mazda, safety is a top priority. Your [Year] [Make] [Model]\* has one or more defective parts that have been recalled. If not repaired, they could put you or your passengers at risk. Your **FREE** safety recall repair must be completed immediately.

Your local Mazda dealerships (Hilo Mazda & Kona Mazda) are closing their doors in December 2019 and after that date, the closest Mazda dealership is on another island. We understand you may have reasons for not getting your **FREE** safety recall repair completed, which is why we are hosting this recall repair event.

WHAT: Safety Recall repair event (All Mazda recall repairs are **FREE**)  
WHEN: Thursday, November 14<sup>th</sup> AND Friday, November 15<sup>th</sup>  
WHERE: **Hilo Mazda 808-961-4744** 1 Keaa Street; Hilo, HI 96720  
**Kona Mazda 808-329-4141** 75-579 Kuakini Hwy; Kailua Kona, HI 96740  
TIME: November 14 - 8:00 am - 5:00 pm  
November 15 - 8:00 am - 3:00 pm  
FREE: Mazda Hat (while supplies last)  
BBQ Lunch on Saturday (while supply lasts)

To schedule your **FREE** safety recall repair, please call the Service number listed for your selected dealership. An appointment is preferred but not required for this special event. Repairs typically are completed within 1 hour. **All Safety Recall Repairs are Free of Charge** and there will be no sales pressure to perform any customer pay repairs made at this event.

Your safety and the safety of your family is at risk! **DO NOT** wait and miss this opportunity to complete your urgent safety recall repair. For your convenience, **FREE** alternative transportation (if the repair takes a significant amount of time) or **FREE** towing is available.

*If you no longer own this vehicle, please complete the enclosed prepaid Information Change Card so we can update our records.*

We apologize for any inconvenience this may cause. Thank you for your attention to this urgent notice.

Sincerely,  
**Mazda North American Operations**

