

Part 573 Safety Recall Report

19V-780

Manufacturer Name : Ducati North America**Submission Date :** DEC 17, 2019**NHTSA Recall No. :** 19V-780**Manufacturer Recall No. :** SRV-RCL-19-003**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 448 E. Middlefield Rd

Mountain View CA 94043

Company phone : 719 209 4609

Population :

Number of potentially involved : 793

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2020 Ducati Hypermotard 950, Hypermotard 950 SP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On road sport motorcycle

Production Dates : DEC 22, 2018 - SEP 10, 2019

VIN Range 1 : Begin : ZDMBAJDT6KB000337 End : ZDMBAJDT5LB004591 Not sequential**Description of Defect :**

Description of the Defect : In some circumstances, the negative cable terminal might fail resulting in a sudden interruption of the connection to the battery pole.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the terminal failure would happen, a sudden loss of battery power can result in an engine stalling, increasing the risk of a crash or injury.

Description of the Cause : The negative cable terminal to the battery might break as a result of the cable terminal being too tight, combined with vibration of the battery.

Identification of Any Warning that can Occur : There are no fault codes or warning.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR
NR
Country : NR

Chronology :

Field requests were notified by dealers to DMH between July and October 2019. DMH investigated the root cause, identifying some improvements to be implemented in the installation process (cable length and battery installation). A remedy was implemented in order improve the reliability of the terminal connection, ensuring the proper installation to the battery. On October 29, 2019 the DMH Safety committee decided to launch a voluntary recall. To date, no accidents, no injuries, no fatalities have been reported.

Description of Remedy :

Description of Remedy Program : Official Ducati dealers will review the existing routing of the negative cable. Additionally, the battery will be better secured to reduce the presence of the vibration. This rework will be carried out free of charge. A Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network using the established communication process. Owner notification letters are expected to mail within 60 days from submission of this report. Regardless of warranty status, units affected by this recall will be covered at no charge to the customer. This includes reimbursement for pre-notice recall repairs that meet Ducati North America's standards, and support for roadside assistance needed for units to reach a Ducati-authorized repair facility. Requests for reimbursement for the cost of remedies paid for by vehicle owners prior to notification of the safety recall will be considered by Ducati based on the general reimbursement plan on file with the agency.

How Remedy Component Differs from Recalled Component : The routing will be better located, in order to reduce tension when connected to the battery terminal. In addition, two insulation pads will be installed in order to reduce the impact of the vibrations to the battery.

Identify How/When Recall Condition was Corrected in Production : The same remedy has been introduced in production line.

Recall Schedule :

Description of Recall Schedule : A Ducati North America Recall Bulletin will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle customers by the last week of November 2019, immediately upon parts

becoming available. Owner notification letters will be mailed within 60 days from submission of this report.

Planned Dealer Notification Date : NOV 21, 2019 - NOV 28, 2019

Planned Owner Notification Date : DEC 12, 2019 - DEC 19, 2019

* NR - Not Reported