



Customer Name  
Customer Address  
City, ST ZIP Code

**November 6, 2019**

**Re: Hitch Bracket Replacement: TR Advisory Bulletin 2019-1**

Attention: Temp-Air Thermal Remediation cares about your safety and safe trailering! The coupler rail rating on EBB-80 trailers has been found to not match the rating of the coupler used, affecting the adjustability of the hitch, and the ability of the user to safely set up the towing vehicle combination. Temp-Air Thermal Remediation is partnering with you in a **mandatory** trailer modification campaign. You will be provided the improved parts and welding instructions for your trailer. Take the parts and instructional material to a **certified** weld shop of your choice for the hitch modification and correction. You will be reimbursed up to \$240 for this action, upon Temp-Air's receipt of the weld shop's documentation. Should the quotation exceed \$240, please obtain authorization from Temp-Air for the reimbursement. Again, Temp-Air Thermal Remediation cares about your safety and safe trailering and wants to assist you the owner to insure your trailer is refitted with matching-capacity hitch parts. Should you have questions concerning this communication, do not hesitate to contact us.

Sincerely,

Dan Pourrier  
TR Support and Inside Sales  
952-707-5168