

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 19, 2019

NEF-150MR 19V-778

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Craig Carney Engineer Temp-Air, Inc 3700 West Preserve Blvd Burnsville, MN 55337

Subject: Hitch Adjustability may be Limited

Dear Mr. Carney:

This letter serves to acknowledge Temp-Air, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TEMP AIR/EBB-80/2017-2019

Mfr's Report Date: October 30, 2019

NHTSA Campaign Number: 19V-778

Components:

TRAILER HITCHES

Potential Number of Units Affected: 8

Problem Description:

Temp-Air, Inc. (Temp-Air) is recalling certain 2017-2019 EBB-80 trailers. An incorrect hitch coupling may have been installed that limits the adjustability of the hitch possibly causing the trailer receiver angle to be improper.

Consequence:

If the user cannot properly adjust the hitch height to ensure proper trailer leveling, the trailer may suddenly drag, increasing the risk of a crash.

Remedy:

Temp-Rail will notify owners, and will replace the hitch rail with the correct one, free of charge. The recall is expected to begin in November 2019. Owners may contact Temp-Rail customer service at 1-952-894-3000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

