



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 15, 2019

Mr. Tim Lafon
Vice President, Regulatory Affairs
Prevost Cars, Inc.
35 Boulevard Gagnon
P.O. Box 26115
Greensboro, NC 27402

NEF-150MR
19V-777

Subject: Missing Potentiometer Component

Dear Mr. Lafon:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/H3-45/2020
PREVOST/X3-45/2020

Mfr's Report Date: October 29, 2019

NHTSA Campaign Number: 19V-777

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

Potential Number of Units Affected: 110

Problem Description:

Prevost Cars, Inc. (Prevost) is recalling certain 2020 X3-45 VIP, X3-45 VIP Entertainer, X3-45 Passenger, H3-45 VIP, and H3-45 Passenger coaches. Due to a missing component, the driver may not be able to adjust the brightness of the dash illumination for the controls and indicators, allowing only the highest level of brightness. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Controls and Displays."

Consequence:

During night time vehicle operation, highest level of dash brightness may reduce the driver's visibility, increasing the risk of a crash.

Remedy:

Prevost will notify owners, and dealers will install the missing potentiometer component and required wiring to adjust the brightness of the dash's illumination, free of charge. The recall is expected to begin December 13, 2019. Owners may contact Prevost customer service at 1-866-870-2046. Prevost's number for this recall is SR19-42.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement