

Attn: Indian Motorcycle Dealers

Subject: Service Bulletin I-20-03 Released

Key Actions & Timing: Please Read

Questions: Contact Indian Motorcycle Technical Service

Dear Indian Motorcycle Dealer,

Indian Motorcycle has determined the gear position switch used on 2014-2019 (111 c.i.) motorcycles may provide an inaccurate signal, which can lead to an incorrect gear being displayed. Oxidation on the contacts of the gear position switch may cause an increase in resistance values, resulting in the motorcycle displaying Neutral while physically in gear. A false neutral indication during start-up can increase the risk of a crash.

- Click [HERE](#) to view I-20-03
- Click [HERE](#) to view I-20-03 Dealer FAQs

Thank you for your attention.

Sincerely,

Indian Motorcycle Service