



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2019

Ms. Cynthia Williams
Ford Motor Company
330 Town Center Drive
Dearborn, MI 48126

NEF-150DM
19V-773

Subject: Rear Toe Link Fasteners May Be Loose

Dear Ms. Williams:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/EXPEDITION/2019
LINCOLN/NAVIGATOR/2019

Mfr's Report Date: October 28, 2019

NHTSA Campaign Number: 19V-773

Components:

SUSPENSION:REAR

Potential Number of Units Affected: 18

Problem Description:

Ford Motor Company (Ford) is recalling certain 2019 Expedition and Lincoln Navigator vehicles. The rear suspension toe link fasteners may not have been properly tightened to the frame, possibly allowing separation from the frame.

Consequence:

A disconnected toe link can cause a sudden change to vehicle handling, increasing the risk of a crash.

Remedy:

Ford has notified owners, and dealers will inspect and tighten the rear toe link fasteners, check and adjust the rear toe alignment, and inspect the rear tires for abnormal tire wear, replacing them if necessary. Repairs will be performed free of charge. The recall began November 14, 2019. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19S36.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

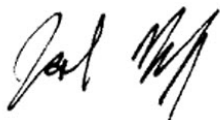
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement