



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 15, 2019

Ms. Lisa Hancock  
Corporate Recall Administrator  
Blue Bird Body Company  
402 Blue Bird Blvd  
Fort Valley, GA 31069

NEF-150MR  
19V-765

**Subject:** VCU May Activate the Anti-Roll Back

Dear Ms. Hancock:

This letter serves to acknowledge Blue Bird Body Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BLUE BIRD/ALL AMERICAN/2018-2019  
BLUE BIRD/VISION/2018-2019

**Mfr's Report Date:** October 25, 2019

**NHTSA Campaign Number:** 19V-765

**Components:**

HYBRID PROPULSION SYSTEM  
POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 67

**Problem Description:**

Blue Bird Body Company (Blue Bird) is recalling certain 2018-2019 Vision and All American school buses equipped with Cummins PowerDrive 7000 EV electric drivetrain units. Due to a software error, the VCU may activate the anti-roll back feature during slow moving or stop and go conditions, which can cause unexpected vehicle movement.

**Consequence:**

Unexpected vehicle movement can increase the risk of a crash.

**Remedy:**

Blue Bird has notified owners, and Cummins dealers will update the VCU software, free of charge. The recall began October 30, 2019. Owners may contact Cummins customer service at 1-800-286-6467 or Blue Bird customer service at 1-478-822-2242. Blue Bird's number for this recall is R19AJ-SB.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement