



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 19V-763

CAN: 2019-531

Safety Advisory: 19-362

November 18, 2019

**SAFETY ADVISORY 19-362**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Crossroads Sunset Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided that the vehicles in the recall population have an interior range cooktop that the burner flame may be affected during furnace operation. Under certain conditions during furnace operation, the interior range cooktop burner flame can invert leading to an increased risk of personal injury, and/or fire. The remedy is to inspect operation of the interior range cooktop with furnace running and repair units that are affected. The vehicles included in the recall are:

2019 – 2020 Sunset Travel Trailers: Model 242BH

**Serial Number Ranges:** 2019 K5351103 - K5352279  
2020 L5350005 - L5350948

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	«VIN24»
«VIN25»	«VIN26»		

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-362, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada