

Part 573 Safety Recall Report

19V-760

Manufacturer Name : Southern Pride Distributing LLC**Submission Date :** OCT 24, 2019**NHTSA Recall No. :** 19V-760**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Southern Pride Distributing LLC

Number of potentially involved : 19

Address : PO Box 354

Estimated percentage with defect : 21 %

401 S Mill St Alamo TN 38001

Company phone : 731-696-3175

Vehicle Information :

Vehicle 1 : 2019-2019 Lakeline Rail

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The trailers in question may have safety chains that are shorter than the design specification. Based on the date the incorrect safety chains were received at our facility, the date the issue was discovered and number of incorrect safety chains received and no longer at our facility, 4 trailers have the incorrect safety chains out of a possible 19 that were sold in this time frame.

Production Dates : JUN 17, 2019 - AUG 22, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The trailer safety chains are shorter than the design specification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The trailer safety chains may not be long enough to reach the attachment points on the tow vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 8/22/19 we discovered that 10 sets of shorter trailer safety chains than our design specified had been received on 6/17/19. A subsequent investigation determined that 3 sets were still at our facility unused, 3 were on trailers still at our facility, and 4 were on trailers that had been delivered. The 3 trailers still at our facility were fixed with the shorter safety chains replaced with the correct length safety chains. Based on the date the incorrect safety chains were received at our facility and the date the issue was discovered, 19 trailers were sold in this time frame. On 9/11/19 a product notice was mailed to each of the 19 customers that purchased a trailer that may have had the incorrect safety chains. The letter told the customer to check the length of the safety chains and to inform us if the chain was the incorrect length. We would then replace the safety chains with the correct ones at no charge. On 9/26/19 we emailed a copy of the letter to tsb@dot.gov as a product notice under 49 C.F.R. 579.5. After subsequent conversation with NHTSA, we were instructed to file a recall.

Description of Remedy :

Description of Remedy Program :	We will offer to bring the customer's trailer back to our facility for the incorrect safety chain to be replaced with the correct length safety chain, or identify a local shop in the customer's area that can remove the incorrect safety chain and replace it with the correct length safety chain that we will provide. If the customer has already replaced the safety chain with a longer one, we will reimburse the customer for their expense.
How Remedy Component Differs from Recalled Component :	The incorrect safety chains are 25" in total length, and the correct chains are 31" in total length. All other specifications between the chains are the same.
Identify How/When Recall Condition was Corrected in Production :	On 8/22/19 when the issue was discovered all unused safety chains that were the incorrect length were quarantined along with the trailers still at our facility that had the incorrect safety chains. Those trailers were corrected the next week.

Recall Schedule :

Description of Recall Schedule :	We will send a second letter to the 19 customers, and the distributors that sold the trailers.
Planned Dealer Notification Date :	NOV 18, 2019 - NOV 22, 2019
Planned Owner Notification Date :	NOV 18, 2019 - NOV 22, 2019

* NR - Not Reported