



New Safety Recall Advanced Communication – V91

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year (RT) Dodge Grand Caravan vehicles equipped with second and third row seating.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with second and third row outboard seat strikers with out-of-specification welds. The suspect welds on the outboard rear seat strikers for the second row bench and second row bucket seats may fail during a front impact, and the suspect welds on the front outboard seat strikers for the third row bench seats may fail during a rear impact.

Additionally, the second row bench and second row bucket seats may not meet the requirements of FMVSS 571.207 S4.2(c), which states: "For a seat belt assembly attached to the seat, the force specified in paragraph (a), if it is a forward facing seat, or paragraph (b), if it is a rearward facing seat, in each case applied simultaneously with the forces imposed on the seat by the seat belt assembly when it is loaded in accordance with S4.2 of 571.210 [...]." Seat strikers with out-of-specification welds may not withstand the required loads.

Seat strikers not withstanding crash forces may cause the seat or seat belt to inadequately restrain passengers in a crash which can increase the risk of injury.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to weld-in a striker reinforcement bracket on the second and third row outboard seat strikers. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.