



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 14, 2019

Ms. Jennifer Shute
Sr Mgr Safety Recall Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326

NEF-150SS
19V-759

Subject: Seat Strikers May Fail in Crash

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/GRAND CARAVAN/2019

Mfr's Report Date: October 24, 2019

NHTSA Campaign Number: 19V-759

Components:

SEATS

Potential Number of Units Affected: 30,354

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2019 Dodge Grand Caravan vehicles. The welds on the outboard rear seat strikers for the second row bench and second row bucket seats may fail during a front impact crash. The front outboard seat strikers for the third row bench seats may fail in the event of a rear impact crash. In addition, the second row bench and second row bucket seats may not withstand the required loads. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 207, "Seating Systems" and number 210, "Seat Belt Assembly Anchorages."

Consequence:

In the event of a crash, if the seat strikers fail, the seat or seat belt may not adequately restrain the occupant, increasing the risk of an injury.

Remedy:

Chrysler will notify owners, and dealers will weld in a striker reinforcement bracket on the second and third row outboard seat strikers. The recall is expected to begin December 13, 2019. Owners may contact FCA US customer service at 1-800-853-1403. FCA's number for this recall is V91.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

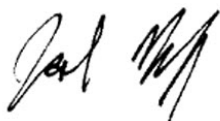
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement