



New Safety Recall Advanced Communication – VB0

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year (LA) Dodge Challenger and 2019 (LD) Dodge Charger.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an incompatible front wheel and brake package that may not have adequate clearance between the tire inner sidewall and the suspension steering knuckle, potentially allowing contact of the components. Contact of the front tire inner sidewall to the steering knuckle could result in tire damage and a sudden loss of tire air pressure. A sudden loss of tire air pressure can cause a vehicle crash without warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the incompatible front wheels with wheels that are compatible with the brake package installed on the vehicle, inspect and replace front tires as needed, check and adjust wheel alignment as needed. Also, for customer satisfaction, replace the rear wheels to match the front wheels. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC