

From: [REDACTED]
Date: Fri, Apr 24, 2020 at 12:02 PM
Subject: Ordering Parts for Recall VB1
To:

Managers,

There is some confusion out there on recall VB1 and which part to order. As you may or may not know, there are actually both AA and AB level parts out there in the system (the reason for the confusion).

To try and make things as simple as possible, please **only order the AA level no matter what**. The parts will show up as soon as the order can be filled.

BOTH PARTS ARE CORRECT AND CAN BE USED TO COMPLETE THE RECALL but please stick with AA.

[REDACTED]
Service & Parts Area Manager
[REDACTED]
[REDACTED]