



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 12, 2019

Mr. Steve Thorne
National Warranty Manager
Airstream, Inc.
419 W Pike St.
Jackson Center, OH 45365

NEF-150KL
19V-753

Subject: Trailer may Detach from Tow Vehicle

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AIRSTREAM/BAMBI/2020
AIRSTREAM/BASECAMP/2020
AIRSTREAM/CARAVEL/2020
AIRSTREAM/CLASSIC/2019-2020
AIRSTREAM/FLYING CLOUD/2019-2020
AIRSTREAM/GLOBETROTTER/2019-2020
AIRSTREAM/INTERNATIONAL/2019-2020
AIRSTREAM/NEST/2019-2020
AIRSTREAM/SPORT/2019-2020
AIRSTREAM/TOMMY BAHAMA/2019-2020

Mfr's Report Date: November 6, 2019

NHTSA Campaign Number: 19V-753

Components:

TRAILER HITCHES

Potential Number of Units Affected: 1,888

Problem Description:

Airstream, Inc. (Airstream) is recalling certain 2019-2020 Sport, Nest, Flying Cloud, International Serenity, International Signature, Classic, Globetrotter and Tommy Bahama trailers and 2020 Basecamp, Bambi and Caravel trailers. Due to improper welding, the Demco ball coupler installed on the travel trailers may not provide enough clamping force on the tow ball, potentially causing the coupler to separate from the tow ball.

Consequence:

If the coupler separates from the tow ball, the trailer can detach from the tow vehicle, increasing the risk of a crash.

Remedy:

Airstream will notify owners, and will send a temporary use adaptor that can be slipped over the ball portion of the coupler to allow

owners to tow their trailers. For the final remedy, dealers will add a shim plate to the backside of the ball coupler clamp to put it in position to apply the required clamping force on the tow ball, free of charge. The recall is expected to begin December 20, 2019. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 extension 7401 or 7411.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement