

Atlas Recall



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SAFETY ADVISORY 19-363**Safety Recall:**

Tabatha , Title

US: 19V-746

Dealer , Dealer Number

CAN: NA

ballt@keystonerv.com

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Atlas Travel Trailer. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a flexible non-metallic propane supply hose installed inside the burner box of the cooktop. Under certain conditions the heat from the range burner may cause the hose to melt and leak propane, leading to an increased risk of fire, personal injury and property damage. The remedy is to remove the non-metallic propane gas line and attach it to the provided copper propane gas line. The vehicles included in the recall are:

2020 Atlas Travel Trailers: Model 3382BH

Affected VINs: LM960313, LM960316, LM960317, LM960319, LM960322

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 19-363.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-363](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Vice President Service Operations

11/14/2019

Constant Contact

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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