



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 19V-746

CAN: N/A

Safety Advisory: 19-363

November 15, 2019

SAFETY ADVISORY 19-363

«Dealer_name»

ATTN: Service Manager

«Street»

«Street_2»

«City», «State» «Zip»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Atlas Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population have a flexible non-metallic propane supply hose installed inside the burner box of the cooktop. Under certain conditions the heat from the range burner may cause the hose to melt and leak propane, leading to an increased risk of fire, personal injury and property damage. The remedy is to remove the non-metallic propane gas line and attach it to the provided copper propane gas line. The vehicles included in the recall are:

2020 Atlas Travel Trailers: Model 3382BH

Affected VINs: LM960313, LM960316, LM960317, LM960319, LM960322

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-363, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada