

Part 573 Safety Recall Report

19V-746

Manufacturer Name : Keystone RV Company

Submission Date : OCT 18, 2019

NHTSA Recall No. : 19V-746

Manufacturer Recall No. : 19-363



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 5

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Dutchmen Atlas 3382BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Model 3382BH

Production Dates : SEP 26, 2019 - SEP 27, 2019

VIN Range 1 : Begin : 4YDT33820LM960313 **End :** 4YDT33821LM960322 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a flexible non-metallic propane supply hose installed inside the burner box of the cooktop.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions the heat from the range burner may cause the hose to melt and leak propane, leading to an increased risk of fire, personal injury and property damage.

Description of the Cause : The propane line is non-metallic rather than copper.

Identification of Any Warning that can Occur : The smell of propane or flame under the range top.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

10/7/2019 – Report was made that a condition exists where a non-metallic propane gas line was used in a specific brand of range that is not normally used.

10/8/2019 – Investigation opened. All affected units were put on hold and non-metallic propane gas lines were changed to copper lines.

10/9/2019 – Dealers contacted concerning the 5 units affected and parts are being shipped directly to the dealers to resolve the issue before retail sale of the units.

10/11/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the non-metallic propane gas line and attach it to the provided copper propane gas line. The provided copper gas line will make the connection inside of the range burner box and the non-metallic line will be moved outside of the range burner box. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The 3/8" copper propane line is a sufficient supply line inside of the range burner box.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 15, 2019 - NOV 15, 2019

Planned Owner Notification Date : NOV 15, 2019 - NOV 15, 2019

* NR - Not Reported