

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: November 21, 2019

Owner Notification Schedule: WUQ-02 Impreza/Crosstrek Ignition Coil Reprogramming Recall

Owner notification letters for WUQ-02 will be mailed from December 4 through December 13. Owners with a valid email address on file will also be notified by email once all of the postal mailings have been completed. In addition, the following will occur:

- December 13 – WUQ-02 will appear in the recalls section of MySubaru.com.
- December 16 – MySubaru will alert customers on the homepage of the WUQ-02 open recall.
- December 16 – Care Connect will have WUQ-02 and will include it in Scheduled Maintenance Triggers and Recall Market Drivers.
- December 16 – WUQ-02 will be available in SOA-approved online schedulers – ScheduleConnect and the Subaru version of Xtime. If you need assistance with configuration, please contact your CCAM (CareConnect Account Manager) or DPC (Xtime Dealer Product Consultant).