

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA: 19V737

**Subject: Safety Recall 66K8 – Rear Wheel Arch Trim
Certain 2018-2019 Model Year Audi SQ5 and 2018-2020 Model Year Audi Q5**

IMPORTANT! If you were previously notified about safety recall 66K6 or 66K7, please note that this letter is about a new safety recall (66K8) to address an additional safety issue with the rear wheel arch covers. To ensure your continued safety, all open recalls that apply to your vehicle should be completed without delay.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 800 253 2834
www.audiusa.com

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2018-2019 model year Audi SQ5 and 2018-2020 model year Audi Q5 vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue? The cover trim for the rear wheel arches may become loose. If this happens, the trim may detach completely when driving, creating a road hazard and safety risk to others on the road.

What will we do? To correct this defect, your authorized Audi dealer will replace the four (4) clips securing the forward part of the rear wheel arch trim with new and different clips. This work will take about an hour to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

What should you do? Please contact your authorized Audi dealer without delay to schedule this recall repair. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

Precautions you should take If the recall condition is present in the vehicle, you may notice the edge of the wheel arch trim sticking out. Additionally, a wind noise may also be heard when driving. If either of these conditions are present, contact an authorized Audi dealer without delay to have the vehicle inspected/repaired.

Lease vehicles and address changes If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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Can we assist you further?

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

Checking your vehicle for open Recalls and Service Campaigns

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection