

Part 573 Safety Recall Report

19V-737

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** OCT 16, 2019**NHTSA Recall No. :** 19V-737**Manufacturer Recall No. :** 66K8**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 174,278

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2018-2019 Audi SQ5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : SQ5 vehicles produced in Mexico from start of production until CW 35/2019 are affected. In CW 35 a different clip was used to secure the rear wheel arch trim to the chassis. Vehicles not included in the recall are already equipped with the improved clips on the rear wheel arch trim.

SQ5 Vehicle Count: 22,377

Production Dates : JAN 12, 2017 - AUG 07, 2019

VIN Range 1 : Begin : WA1A4AFY6J2001214 End : WA1A4AFY1K2137929 Not sequential

Vehicle 2 : 2018-2020 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Q5 vehicles produced in Mexico from start of production until CW 35/2019 are affected. In CW 35 a different clip was used to secure the rear wheel arch trim to the chassis. Vehicles not included in the recall are already equipped with the improved clips on the rear wheel arch trim.

Q5 Vehicle Count: 151901

Production Dates : NOV 09, 2016 - OCT 16, 2019

VIN Range 1 : Begin : WA1CNAFY8J2000331 End : WA1BNAFY9L2032705 Not sequential

Description of Defect :

Description of the Defect : The cover trim for the rear wheel arches may become loose.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If this happens, the trim may detach completely when driving, creating a road hazard and safety risk to others on the road.

Description of the Cause : Due to dimensional and material tolerances, the clips of the rear wheel arch trim may not properly secure the trim to the chassis.

Identification of Any Warning that can Occur : If the condition is present in the vehicle, a customer may notice the edge of the wheel arch trim sticking out. Additionally, a wind noise may also be heard when driving.

Supplier Identification :**Component Manufacturer**

Name : Audi AG

Address : NR

FOREIGN STATES

Country : Germany

Chronology :

May 29, 2019: The Audi Product Safety Committee decided to conduct a world-wide safety recall for front and rear wheel arch trim coming loose due to fastening hooks that did not properly latch.

July 2019: Analysis of new field cases indicated a new issue of the rear wheel arch trim coming loose. Further analysis and investigation commenced.

August 01, 2019: Information about this new topic was presented to the Audi Product Safety Committee. The committee requested additional testing and analysis to be performed.

August - September 2019: Analysis of field reports from different countries, investigation of root cause and contributing factors, testing of different mounting processes and parts took place. Regular updates were provided to the Audi Product Safety Committee on the progress of these analysis activities.

October 09, 2019: Investigation results were presented to the Audi Product Safety Committee. A second failure mode was identified on the rear wheel arch trim, only involving the fastening clips that are used to secure the wheel arch trim in addition to the hooks that were involved in the previous recall. The Audi Product Safety Committee made a determination of a safety defect and a new world-wide recall campaign for all Q5/SQ5 vehicles manufactured from SOP to approximately CW 35/2019 was decided.

Description of Remedy :

Description of Remedy Program : The four (4) clips securing the forward part of the rear wheel arch trim will be replaced by a four new and different clips. Audi will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : Part number of old clip: 8U0 853 909
Part number of new clip: WHT-008-801 (2 on each rear wheel arch trim = 4 per vehicle)

Identify How/When Recall Condition was Corrected in Production : In series production a different clip was introduced to secure the rear wheel arch trim to the chassis in CW 35/2019.

Recall Schedule :

Description of Recall Schedule : On or before December 13, 2019

Planned Dealer Notification Date : DEC 13, 2019 - DEC 13, 2019

Planned Owner Notification Date : DEC 13, 2019 - DEC 13, 2019

* NR - Not Reported