

Part 573 Safety Recall Report

19V-736

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 26, 2020

NHTSA Recall No. : 19V-736

Manufacturer Recall No. : 51-1084



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 364

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Forest River, Inc. Rockport, Forester, Sunseeker, Leprechaun, and Freelanders

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On October 11, 2019, Forest River was able to identify population per the VIN listing received from General Motors.

SUNSEEKER - SSC2250SLEC - 2

FREELANDER - FLC26RSC - 1

LEPRECHAUN - LPC240FSC - 3

2/3/2020 - Quarterly Report are being submitted by GM.

3/26/2020 - Amended Population

ROCKPORT	RPAA1470	2019	2
ROCKPORT	RPAA1570C	2019	1
ROCKPORT	RPAF1266WGM	2019	8
ROCKPORT	RPAF14FX	2019	21
ROCKPORT	RPAF1870	2019	8
ROCKPORT	RPGSA94-14	2019	3
ROCKPORT	RPGSA94B	2019	1
ROCKPORT	RPPP1466	2019	1
FORESTER	FRC2251SLEC	2020	35
FORESTER	FRC2291SC	2020	1
FORESTER	FRC2351LEC	2020	8
FORESTER	FRC2861DSC	2020	2
SUNSEEKER	SSC2250SLEC	2020	75
SUNSEEKER	SSC2290SC	2020	9
SUNSEEKER	SSC2350LEC	2020	28
SUNSEEKER	SSC2550DSLEC	2020	1
SUNSEEKER	SSC2860DSC	2020	5
ROCKPORT	RPAA1270GM-65	2019	1
ROCKPORT	RPAA1470-65	2019	3
ROCKPORT	RPAA1570-65	2019	6
ROCKPORT	RPAF1266WGM-65	2019	7
ROCKPORT	RPAF149684FX-65	2019	1
ROCKPORT	RPAF14FX-65	2019	6
FREELANDER	FLC21QBC	2020	28
FREELANDER	FLC21RSC	2020	2
FREELANDER	FLC22XGC	2020	3
FREELANDER	FLC23FSC	2020	1
FREELANDER	FLC24FSC	2020	2
FREELANDER	FLC26DSC	2020	1
FREELANDER	FLC26RSC	2020	13
FREELANDER	FLC27QBC	2020	20
LEPRECHAUN	LPC210QBC	2020	8
LEPRECHAUN	LPC210RSC	2020	2
LEPRECHAUN	LPC230FSC	2020	1
LEPRECHAUN	LPC240FSC	2020	15
LEPRECHAUN	LPC260DSC	2020	19
LEPRECHAUN	LPC260RSC	2020	1
LEPRECHAUN	LPC270QBC	2020	6
FREELANDER	AFLC21QBC	2020	9

Description of Defect :

Description of the Defect : According to the Chevrolet Recall Notice 19V644: "General Motors has decided that certain 2019 model year Chevrolet Express and GMC Savana vehicles may fail to conform to S7.3 of Federal Motor Vehicle Safety Standard (FMVSS) 208, Occupant crash protection. In these vehicles, the seatbelt-unfastened telltale will not illuminate for approximately five seconds after the ignition is moved to the on or start position. There is no impact to the vehicle's seatbelt systems, and the telltale will function normally after the five second delay."

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : According to the Chevrolet Recall Notice 19V644: "During the five-second delay, the telltale will not alert the driver that the driver's seatbelt is unbuckled, however, there is no delay in the activation of seat belt warning chimes."

Description of the Cause : According to the Chevrolet Recall Notice 19V644: "A software change implemented for 2019 model year Chevrolet Express and GMC Savana vehicles contains an error that inhibits the activation of the telltale for five seconds after vehicle startup."

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Cluster Asm-Inst

Component Description : Instrument Panel Cluster Calibration Software

Component Part Number : 84192186

Supplier Identification :**Component Manufacturer**

Name : General Motors LLC

Address : 29427 Louis Chevrolet Road

MAIL CODE 480-210-2V WARREN 48093

Country : NR

Chronology :

On October 9, 2019 Forest River was notified of this pass through recall.

On October 11, 2019, Forest River was able to identify population per the VIN listing received from General Motors.

ON 2/3/2020 Amended recall to reflect that GM will be issuing quarterly reports to NHTSA

ON 3/2/2020 During an internal audit it was determined that incorrect verbiage "Ford" was used in "Identify the Remedy" should be GM. Amended to reflect this change.

On 3/26/2020 Amended recall to reflect the new increased population of vehicles. NHTSA sent an inquiry to Forest River regarding Forest River Recall 19V736 and the scope of General Motors vehicles. Forest River conducted a review using the CarFax VIN Recall Lookup Tool and identified vehicles affected under General Motors Recall 19V644 (Forest River Recall 19V736)." Forest River will notify all consumers immediately.

Description of Remedy :

Description of Remedy Program : According to the GM Recall Notice 19V644: "Dealers will reprogram the instrument panel cluster (IPC). Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019. ON 2/3/2020 amended recall to reflect that GM will be issuing quarterly reports to NHTSA

How Remedy Component Differs from Recalled Component : According to the GM Recall Notice 19V644: "The revised IPC software corrects the condition that caused a five second delay in activating the telltale light.
Recalled Component Name: Cluster Asm-Inst
Recalled Component Description: Instrument Panel Cluster Calibration Software
Recalled Component Part Number: 84192186
Recalled Component Country of Origin: Mexico"

Identify How/When Recall Condition was Corrected in Production : According to the GM Recall Notice 19V644: "Software calibration revisions to correct the condition were implemented in the plant on July 30, 2019."

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 25, 2019 - NOV 25, 2019

Planned Owner Notification Date : NOV 25, 2019 - NOV 25, 2019

* NR - Not Reported