AKB8 Stop Delivery - Reprogramming instrument cluster

Version 8

10/16: Release of Stop Delivery Remedial Measure

Please find the remedy for Stop Delivery AKB8 attached. Repairs may begin immediately.

Please note that only instrument clusters with the following software versions can be reprogrammed:

Panamera (971): 0254

Cayenne (9YA and 9YB): 08xx and 09xx

All other software versions will follow soon.

After the remedy has been performed, please submit the corresponding warranty claim for AKB8.

As a reminder, Stop Deliveries are blocked by WWS from being punched until the warranty claim for the repair has been submitted and accepted in WWS. **This process may take up to 24 hours to complete.**

English (US)



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AKB8 Stop Delivery - Re-programming instrument cluster

Stop Delivery

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Therefore, please carry out the following Stop Delivery, immediately. Updates will be posted to this page in PPN.

Overview

Due to a software error, the subject vehicles do not meet the requirements of S5.5.3 of FMVSS No. 135 because the brake wear warning

indicator is not continually illuminated in the subject vehicles in all instrument cluster display menu sub-levels.

The instrument cluster must be re-programmed with updated software, to ensure the required display of worn-out brake pads.

Model type	Cayenne (9YA and 9YB) Panamera (971)
Model year	2017 - 2020
Manufacturing period	Between 09/09/2016 and 08/30/2019
Number of affected vehicles	4,575

Vehicle usage

The vehicles may only be driven for loading and unloading purposes in the transport chain.

Further use is not permitted. Test drives should not be performed.

Updates will be posted to this page in PPN.

AKB8 Stop Delivery Remedial Measure_PCNA.pdf

1.2 MB

(769 views)

AKB8 VIN List.xlsx

714.4 KB

(388 views)

Categories: Recalls, Cayenne, Panamera, Stop Sale Tags: 971, 9ya, mj k, stop delivery, 9yb, akb8

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