

**RECREATIONAL VEHICLE SAFETY  
RECALL NOTICE**

Safety Recall:  
NHTSA 19V-734/Transport Canada 2019-524  
Safety Advisory:  
October 23, 2019

**IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»

«Street»

«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect which relates to motor vehicle safety exists in certain 2019 and 2020 Model Year Airstream Atlas Motor Homes. As a result, Airstream is conducting a safety recall.

***Reason for  
this recall***

The affected motor homes could have SH1 Breaker Terminals which may have been wired incorrectly, and may cause improper overcurrent protection for the 12V circuits powered by this breaker block. This may cause the wire to become overheated and create the potential for fire which could result in property damage or personal injury. A fire could result even if the vehicle is unattended.

***What we  
will do***

The remedy is to perform an inspection of the 12V terminal block. If the terminal block has wires going to the incorrect breakers, the wires will need to be relocated to the correct breakers. The remedy should take approximately 30 minutes to perform. This will be done at no cost to the customer.

***What we need  
you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **Airstream Customer Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at 877-596-6111 ext. 7401.

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Airstream**



Rick March  
General Manager of Airstream Customer Support Group  
cc: National Highway Traffic Safety Administration (NHTSA)

