

419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Motor Homes NHTSA 19V-734/Transport Canada 2019-524

Date: 10/23/19

TO: Airstream Dealer

PROBLEM:

The SH1 Breaker Terminal may be wired incorrectly in certain 2019 and 2020 Atlas motorhomes that may cause improper overcurrent protection for the 12V circuits powered by this breaker block.

RANGE OF VEHICLES INVOLVED:

2019 & 2020 Airstream Atlas built between October 18th, 2018 and September 23rd, 2019 Serial number range: 306139 - 307666

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin.

Flat Rates:

The time allowed for this repair is 0.50hrs per motor home to correct the wiring. Please use operation code **TTSBR8373100** when submitting a claim for warranty reimbursement.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is .50 hrs.

SERVICE ACTION:

Inspection of the 12V terminal block. If the terminal block has wires going to the incorrect breaker, the wires will need to be relocated to the correct breakers.



Please contact the **Airstream Warranty Department at 877-596-6111 Ext. 7401** to order the breaker fuse labels. These will be sent at no charge.

Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure

Rick March

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General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 19V-734 Transport Canada 2019-524