



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 19V-720
Hyundai Recall Number: 184

IMPORTANT SAFETY RECALL

2020 Elantra and 2019 Ioniq
Right Rear Lug Nut Torque

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:
www.HyundaiUSA.com/Campaign184

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2020 Hyundai Elantra vehicles produced between July 2, 2019 and August 01, 2019 and certain model year 2019 Hyundai Ioniq vehicles produced between July 3, 2019 and July 23, 2019 by Hyundai Motor Company ("HMC") in the Republic of Korea. Our records indicate that your vehicle is affected.

What is the problem?

The lug nuts securing the rear right-hand wheel to the hub assembly on the subject vehicles may have been insufficiently tightened during vehicle assembly, increasing the risk of wheel detachment while driving. A detached wheel while driving could increase the risk of a crash.

What will Hyundai do?

Your Hyundai dealer will inspect and tighten the lug nuts, if necessary. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to perform the installation will take less than one hour, however your vehicle may be needed longer, therefore we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

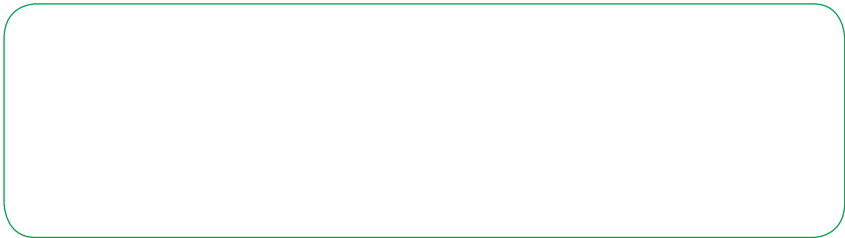
If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed.

Information Change Card

VEHICLE
IDENTIFICATION
NUMBER

[Empty box for VIN]

Name and address has changed (print new information below)

LAST NAME										FIRST NAME										M.I.																			
MAILING ADDRESS										STREET										APT. NO.										TELEPHONE NUMBER									
CITY										STATE										ZIP																			
E-MAIL ADDRESS																																							

I no longer own this automobile as of ____/____/____
DATE

It was:

- ☐ SOLD (Print name and address of new owner above, if known).
☐ EXPORTED ☐ STOLEN
☐ DESTROYED ☐ I have NEVER owned this Hyundai

☐ The Vehicle Identification Number on this card is incorrect.
The VIN of my Hyundai is

[Empty line for VIN]