

## Defect Information Report

(Section 573.6)

**FL-833**

Date of Submission: *October 9, 2019*

Manufacturer: Daimler Trucks North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208

Type of Report:  Safety Defect  Non-Compliance

### Vehicle Information

Model Yr. Start: 2020 Model Yr. End: 2020

Make: *Thomas Built Buses*

Model: *Minotour*

Production Dates: Begin: *09/24/2018*

End: *06/10/2019*

**Descriptive Information:** *Certain buses manufactured with a GMC Savannah or Chevrolet Express Chassis cab built within the referenced above dates that may contain software defined in General Motors (GM) vehicle recall 19V-644.*

Number potentially involved: 7 Estimated percentage of involve with defect: 100%

### Defect / Noncompliance Description

**For this Defect/Noncompliance:**

**Describe the defect or noncompliance:**

*Per GM recall 16V-644, GM identified vehicles that may fail to conform to FMVSS 208, occupant crash protection. GM states in these vehicles "the seatbelt-unfastened telltale will not illuminate for approximately five seconds after the ignition is moved to the on or start position. There is no impact to the vehicle's seatbelt or airbag systems, and the telltales will function normally after the five-second delay."*

**If a noncompliance, provide the applicable FMVSS:** *FMVSS 208*

**Describe the safety risk:**

*Per GM recall 19V-644: "During the five-second delay, the telltale will not alert the driver that the driver's seatbelt is unbuckled or complete the airbag indicator readiness bulb check. There is no delay in the activation of seat belt warning chimes."*

**If applicable, identify the manufacture of the defective or noncompliant component.**

*Per GM recall 19V-644: Aptiv Avenida Fomento Industrial S/N*

## **Chronology of Defect / Noncompliance Determination**

**Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:**

*Early September 2019, GM filed a defect report of noncompliance to CMVSS 208. GM notified Thomas Built Buses (TBB) of the recall and provided a VIN list of chassis cabs that were at TBB, TBB placed a hold on the identified VINs per GMs instructions. DTNA requested information regarding the filing and requested further information to determine if additional DTNA vehicles are affected. DTNA opened an investigation to determine potential field exposure. Early October 2019, DTNA was provided a full list of affected VINs supplied to TBB. October 3rd, 2019 DTNA with an abundance of caution, decided to conduct a voluntary non-compliance recall on the GM identified vehicles.*

## **Identify the Remedy**

**Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.**

*GM dealers will reprogram the instrumented panel cluster (IPC). Repairs will be performed by GM authorized service facilities. Customer notification will be done by first class mail using GM records to determine the customers affected.*

## **Identify the Recall Schedule**

**Describe the recall schedule for notifications.:**

*General Motors to provide Customer notification and will be made using GM records to determine the customers affected. – DTNA will not be mailing out any owner notification.*

<b>Planned Dealer Notification Begin Date:</b>	<i>12/07/2019</i>
<b>Planned Dealer Notification End Date:</b>	<i>12/07/2019</i>
<b>Planned Owner Notification Begin Date:</b>	<i>12/07/2019</i>
<b>Planned Owner Notification End Date:</b>	<i>12/07/2019</i>

**Manufacture's identification code for this recall (if applicable):** *FL-833*

**DTNA Representative;**



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Manager  
Compliance and Regulatory Affairs