

TO: Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Initial Recall Campaign Notification Model 907 (Sprinter) Model Year 2019 Abutting Wedge	DATE: October 28, 2019

IMPORTANT CAMPAIGN INFORMATION



Campaign No. :	Campaign Desc. :	<h1>Abutting Wedge</h1>
2019100010	PDGKEIL	
<p>This is to notify you of the upcoming Recall Campaign concerning the wedge-type stop on the B-pillar on approximately 153 MY19 Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "Pending" in VMI.</p>		
Background		
Issue	<p>Daimler AG ("DAG"), the manufacturer of Freightliner vans, has determined that on certain Sprinter VS30 vehicles (platform 907), the wedge-type stop on the B-pillar (abutting wedge) on the driver & front passenger side may not have been installed as intended. The abutting wedge may have been mounted on holes that were drilled too large and/or incorrectly rotated. If a vehicle has an incorrectly installed abutting wedge and is involved in a severe frontal collision, the front doors could compress into the B-pillar. If this were to occur, significantly greater forces may be required to open the doors, which could make it difficult to exit the vehicle or lead to delay in accessing the vehicle from the outside.</p>	
What We're Doing	<p>An authorized Freightliner Sprinter dealer will check the installation of the wedge-type stop and correct if necessary in the affected vehicles.</p>	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2019	
Vehicle Model	Sprinter, VS30 / Platform 907	
Vehicle Populations		
Total Recall Population	153	
Dealer Inventory	29	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in late November, 2019.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
<p>While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

