

U.S. Department of Transportation

# National Highway Traffic Safety Administration

October 9, 2019

Mr. Andy Jones Daimler Trucks North America LLC 4747 N. Channel Ave. Portland, OR 97217 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 19V-712

Subject: Insufficient Impact Absorption/FMVSS 222

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

THOMAS BUILT BUSES/MINOTOUR/2014-2020 THOMAS BUILT BUSES/SAF-T-LINER C2/2014-2020 THOMAS BUILT BUSES/SAF-T-LINER EFX/2014-2020 THOMAS BUILT BUSES/SAF-T-LINER HDX/2014-2020

Mfr's Report Date: October 4, 2019

NHTSA Campaign Number: 19V-712

**Components:** SEATS

**Potential Number of Units Affected:** 53,528

## **Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain 2014-2020 Thomas Built Saf-T-Liner EFX, Minotour, Saf-T-Liner C2, and Saf-T-Liner HDX school buses equipped with SynTec S3B or S3C seats. The seats may have been manufactured with styrene blocks that may not provide sufficient impact absorption in certain specific areas around the steel seat frame of the back support. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 222, "School Bus Passenger Seating and Crash Protection."

## **Consequence:**

The lack of impact absorption increases the risk of injury in the event of a crash.

## Remedy:

DTNA will notify owners, and dealers will install additional impact material between the re-bond back and the vinyl back cover to increase the amount of absorption, free of charge. The recall is expected to begin December 2, 2019. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-832.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

