



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 21, 2019

Mr. Lance Rinker  
Director of Purchasing  
Outdoors RV Manufacturing  
62582 Pierce Road  
PO Box 1047  
La Grande, OR 97850

NEF-150MR  
19V-708

**Subject:** Incorrectly Mounted Axles/Light Tongue Weight

Dear Mr. Rinker:

This letter serves to acknowledge Outdoors RV Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OUTDOORS RV/TRAIL SERIES/2019-2020

**Mfr's Report Date:** October 4, 2019

**NHTSA Campaign Number:** 19V-708

**Components:**

TRAILER HITCHES

**Potential Number of Units Affected:** 27

**Problem Description:**

Outdoors RV Manufacturing (ORV) is recalling certain 2019-2020 Trail Series MTN TRX 22TRX toyhauler travel trailers. The axles may be incorrectly mounted too far forward, potentially causing light tongue weight on the tow vehicle.

**Consequence:**

Light tongue weight can lead to unsafe towing conditions including trailer sway and/or the trailer becoming separated from the tow vehicle, increasing the risk of a crash.

**Remedy:**

ORV will notify owners, and dealers will move the axles 10 inches back towards the rear of the trailer to increase the tongue weight, free of charge. The recall is expected to begin October 21, 2019. Owners may contact ORV customer service at 1-541-962-1866, extension 222. ORV's number for this recall is 2019-001.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement